COE's – Major Benchmarks – Monthly Update Benchmarks unmet are highlighted in red Updated – June 21, 2011

Matrices of Major Benchmarks Supervision June 22	Graduation Rates (National Average is above 70%)	Cumulative Referral Attrition Rates (National Average is below 30%)	Projected # of families on pace to see/Projected # of groups (National average for Extended Care = 36 families in 6-7 groups)	Percentage compliance of Pre-Post test Administration (Goal above 90%)	Contract Responsibilities Supervision Forms COE Report Attendance ROI's for Videos	Model Adherence = Adherence achievement in process = 90% and above achieved	Plan of Action needed for Any Benchmark Additional Comments
Your COE Jane Smith	79%	18%	35 In 7 groups (CM = 30 Target 38)	87%	Supervision Forms Rec. 6/21 rec. all forms COE Report Rec. 6-21-11 Supervision Attendance Jane ROI's Rec. for Videos rec. for video viewed in supervision	G1 =	Working on getting post-test from 1 family
COE Name Therapist Name							

Steps to achieve Unmet Benchmarks:

Step 1 -

• Diagnose problem on Fidelity Dashboard

Step 2 -

• With provider, co-jointly establish baseline testing by providing video IPR Supervision + reach consensus on other ideas from across the country that have proven successful

Step 3 –

• Get consensus on plan of action with timelines and email to all

Step 4 –

- \bullet Supervisor follows up on all action plans/benchmarks in each supervision and cc's Clinical Director Step 5 -
- Schedule follow-up meeting (either next quarterly review or sooner if needed)